

Scope of Organisation

Rhopoint Metrology provides calibration services to British Standards, Manufacturers' Specifications, and Customer Specifications from its company premises in Birmingham and Bristol, and on-site at customer premises. Rhopoint Metrology also engage in the sale and repair of measuring and test equipment across multiple market sectors. Operations are guided by a commitment to quality excellence and environmental sustainability, ensuring compliance with relevant regulations, standards, and best practices.

Quality & Environmental Policy

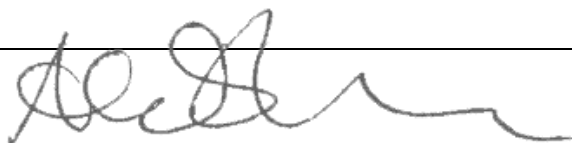
Rhopoint Metrology Ltd recognises that all organisational activities have an impact on both quality performance and the environment. The objective is to minimise environmental impacts while maintaining the highest level of quality in our services. This commitment is achieved through continual improvement and compliance with ISO 9001 and ISO 14001.

Policy Objectives

To uphold their commitment to quality and environmental responsibility, Rhopoint Metrology shall:

- **Ensure Customer Satisfaction & Compliance**
 - Maintain high-quality calibration services that meet or exceed customer expectations.
 - Ensure compliance with all relevant legal, regulatory, and contractual requirements.
- **Continuous Improvement & Performance Monitoring**
 - Set and review quality and environmental objectives to drive continual improvement.
 - Regularly monitor and assess business processes, identifying areas for enhancement.
- **Environmental Responsibility & Sustainability**
 - Identify and manage environmental aspects and impacts associated with its activities.
 - Implement measures to prevent pollution and minimise waste generation.
 - Promote the efficient use of resources, including energy and raw materials.
- **Stakeholder Awareness & Communication**
 - Communicate our policy to employees, customers, and interested parties.
 - Foster a culture of shared responsibility for quality and environmental performance.

This policy will be reviewed regularly to ensure its effectiveness in meeting business, customer, and regulatory expectations.



Alan Smith
Managing Director, Rhopoint Metrology Ltd

Date: 17/03/2025