

Scope of Organisation

Rhopoint Metrology offer the provision of calibration services to British Standards, Manufacturers Specifications and Customer specifications from their company premises based at Birmingham and Bristol, and On Site at customer's premises. Rhopoint Metrology also undertake the sale and repair of measuring and test equipment to all market sectors. Design and development are not part of Rhopoint Metrology's business function and are therefore not applicable to the scope of their Quality Management System.

Quality Policy

Rhopoint Metrology Limited has built a reputation by providing a quality calibration service to our customers. This will be maintained through the effective implementation, ongoing maintenance and continual improvement of our management systems.

In this respect:

The commitment of Rhopoint Metrology Limited extends to ensuring that customer, statutory and regulatory requirements including the requirements of ISO17025 and ISO 9001 are met at all times. It is further committed to setting; measuring and monitoring business / quality objectives in order to continuously improve its performance.

Business processes are identified, documented and measured to ensure that where processes fail to meet planned objectives, corrective actions are identified and implemented to maintain continual improvement. Enhance awareness of this scope and policy amongst customers, colleagues and others who have an interest in our business.

Rhopoint Metrology undertakes to provide all clients with the highest quality of calibration services commensurate with the requirements of a UKAS Accredited Calibration Laboratory taking into account impartiality and confidentiality.

It is the responsibility of the management team to communicate the requirements of this policy.

This policy will be reviewed annually or when a change in business direction is required.

Signed	Alan Smith <i>Rhopoint Metrology Managing Director</i>		
		Date	08.01.2020